

Heartfulness UK WhatsApp Policy

Please note the following guidelines and clarifications regarding the use of WhatsApp in Heartfulness (HFN) groups in the UK:

1. WhatsApp has its own functions, policies and regulations which are not controlled by HFN UK. These can be viewed at www.whatsapp.com, and some of their Terms of Service are outlined in point 10
2. WhatsApp groups are an informal means of communication and not part of the official Heartfulness communication network
3. Heartfulness/SRCM UK is not responsible for the behaviour of group users
4. Groups are open to people aged **18 +** and should not include anyone under 18
5. Groups should not hold any information or content regarding anyone under 18
6. Please note that mobile numbers (and possibly other details) of all participants in a WhatsApp group will be visible and/or available to all group members/users
7. No one should be **added to a WhatsApp group without their permission**
8. No personal information should be posted
9. Participation in a WhatsApp group is not obligatory, and participants can leave at any time
10. Access and use of WhatsApp must fall within WhatsApp's Terms of Service, which prohibit publishing falsehoods, and engaging in any behaviour which is illegal, threatening, racially or ethnically offensive, and hateful
11. Participants in HFN groups should also avoid religious and political content
12. Group administrators must take prompt action to deal with any inappropriate behaviour or content posted or shared by participants. This includes removing a participant from the group